



## **Boost your chances**

To optimise your signal strength, our high-gain antenna can be attached in place of the standard patch antennas.

The antenna can be permanently fixed to the roof or temporarily using a magnetic mount.

Before permanently fixing the high-gain antenna in place, we recommend identifying the Hub location first due to the cable lengths.

Keep away from obstacles that will interfere with the antenna such as ladders.



## **Professional installation**

If you are struggling to install your Hub or you don't have the time, our professional engineers can help.

With their vast experience and advanced tools to hand, they can install quickly and professionally.

## Get to know your 4G Vehicle Hub



Reset button   LEDs   SD card slot   USB port   SIM slot   SIM release button



Power port   LAN port   Antenna connections

## Need some more help?

- Check all the antennas are attached correctly and secured tight
- There is an activated SIM card inserted into a slot correctly (chip side up)
- Ensure you are typing the correct password that was provided
- If you are connected but your device is displaying 'connected without internet' this will be due to either a signal or SIM issue
- If the Hub is not broadcasting it's WiFi name, check the power
- Pressing the reset button will factory reset the Hub but will block it too. Unblocking can be managed on the T4S portal.

# Connecting your devices

You will find your WiFi network name (SSID) and password on a card inside your box. This can be changed via the T4S portal.

Connecting can vary by device, but you'll generally need to follow these steps:

1. Select settings and turn on WiFi
2. Select your WiFi network name
3. Enter the password
4. Click on 'join' or 'connect'

## Want to use a wired connection?

Plug an Ethernet cable into your computer or laptop. Then plug the other end into the LAN port.

## What's in the box

The items below are included in the box.



4G Vehicle Hub

Antennas / GPS



Power Supply



Cradle Keys



Lockable Cradle



# Get connected in three simple steps

## 1 Network

Push in the yellow button to release the SIM tray and insert the SIM, ensuring the orientation is correct (chip side up).

## 2 Location

Keep the Hub in its secure cradle which should be fixed to a flat surface. If not possible, leave in a glove box or stuck down under a seat.

The antenna should be kept away from obstacles that may interfere with signal.

## 3 Power

There are 3 ways in which you can power the Hub:

1. Connecting to the vehicles fuse box.
2. 12v socket.
3. 3-pin power socket.

Once ON, look for the WiFi name on your device and connect.



# Let's get started

A quick user guide for your 4G Vehicle Hub

